

**DELTA MULTIDOOR COURTHOUSE
CONFIDENTIAL EVALUATION OF DMDC AND PROCESS FORM**

1. NAME (OPTIONAL)
 2. CASE NO
 3. ARE YOU COUNSEL OR PARTY
 4. TYPE OF MATTER E.G MAINTENANCE, BREACH OF CONTRACT -----
 5. REFERRED OR WALK IN OR INTERVENTION -----
 6. HOW DID YOU HEAR ABOUT DMDC -----

 7. LENGTH OF TIME between filing and settlement/completion of process
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Please answer 'YES' or NO to the following

- a. I was prepared for mediation and knew what to expect
- b. I understood the mediation process
- c. I was listened to
- d. I had a better understanding of other persons' views
- e. My concerns were understood and addressed in mediation
- f. I think mediation was helpful
- g. The mediator treated all of us fairly
- h. The mediator was respectful
- i. I would recommend mediation to others

Please make any other comments that could help us to improve our services

Thank you

Management